

These are sample MCQs to indicate pattern, may or may not appear in examination

University of Mumbai
Online Examination 2020

Program: BE Mechanical Engineering

Curriculum Scheme: Revised 2012

Examination: Final Year Semester VIII

Course Code: MEE80210 and Course Name: World class manufacturing

Time: 1hour

Max. Marks: 50

Note to the students:- All the Questions are compulsory and carry equal marks .

- Q "Poka-yoke" is the Japanese term for _____
- A Card
- B Fool proof
- C Continuous improvement
- D Fishbone diagram
- Q Malcolm Baldrige national quality award is for (MBNQA)
- A Total Quality Management
- B International Standard Organization
- C Total Productive Maintenance
- D Total Quality Control
- Q The process mapping is a _____ diagram.
- A Data flow
- B Work flow
- C Circular
- D Audit
- Q The objective of ISO-9000 family of Quality management is
- A Customer satisfaction
- B Employee satisfaction

- C Skill enhancement
- D Environmental issues
- Q According to Deming, Quality problems are
- A Due to management
- B Due to method
- C Due to machine
- D Due to material
- Q The sequence of a typical manufacturing supply chain is
- A Storage–Supplier–manufacturing–storage–distributor–retailer–customer
- B Supplier–Storage–manufacturing–storage–distributor–retailer–customer
- C Supplier–Storage–distributor–storage–retailer–customer
- D Supplier–Storage–manufacturing–storage–retailer–distributor–customer
- Q The purpose of supply chain management is
- A provide customer satisfaction
- B improve quality of a product
- C integrating supply and demand management
- D increase production

Due to small change in customer demands, inventory oscillations become progressively larger looking through the supply chain.

Q

This is known as

A

Bullwhip effect

B

Netchain analysis

C

Reverse logistics

D

Reverse supply chain

Q

VMI stands for

A

Vendor material inventory

B

Vendor managed inventory

C

Variable material inventory

D

Valuable material inventory

Q

The major decision areas in supply chain management are

A

location, production, distribution, inventory

B

planning, production, distribution, inventory

C

location, production, scheduling, inventory

D

location, production, distribution, marketing

Q

In line organisation, the business activities are divided into following three types

A

Accounts, Production, Sales

B

Production, Quality, Sales

C

Production, Quality, Maintenance

D

Production, Maintenance, Sales

Q The culture followed by a natural design system is

A static

B rigid

C adaptive

D dynamic

Q Self directed team can be thought as fundamental work unit in the

A Adhocrate

B Bureaucratic organization

C learning organization

D diversified organization

Q For efficient performance of the organization, strategy is formulated by

A Top management

B Middle management

C Administration

D Functional managers

Q Continuous learning is possible by looking at organizational design's

A 4 elements

B 5 elements

C 6 elements

D 7 elements

Q Just-In-Time aimed at

A Zero inventories

B Reduced manpower

C Over production

D Increased manpower

Q In how many dimensions HRD maturity level in an organization is measured?

A 3

- B 4
- C 5
- D 6
- Q Human resource department plays / serve as
- A Advisory role
- B line authority
- C hiring department only
- D training department only
- if company defines authority and communication channels for employees, it
- Q is performing
- A staffing function
- B organizing function
- C leading function
- D controlling function
- Organisation establishes relationship
- Q between
- A People, work and resources
- B Customer, work and resources
- C People, work and management
- D Customer, work and management
- 'No one on the organisation should have more than one boss' is a statement of
- Q
- A Principle of specialisation
- B Principle of authority
- C Principle of unity of command
- D Principle of span of control
- Who among the following suggested seven quality tools for controlling
- Q quality?
- A Juran
- B Kaoru Ishikawa

- C Dr. W. Edward Deming
D Feigenbaum
Q Waterfall method is observed in
A product design and development
B quality circle
C brain storming
D flow chart
- Q Which type of chart uses the rule of 20:80?
A cause and effect chart
B Pareto chart
C fish bone diagram
D control chart
- Q Which award is presented to different
organizations for quality and excellent
performance by president of USA?
A Malcolm Balbridge National Award
B Dr. W. Edward Deming National Award
C US Excellence Award
D UK Excellence Award